

Frequently Asked Questions – EduNet and eRate

Q. Does EduNet qualify for eRate reimbursement?

A. Carl Sandburg College applied for and became an eRate eligible provider as of July 1st, 2005.

Q. What are the basic services offered through EduNet?

A. While more services will be added later, like Voice Over IP, EduNet currently provides the following services:

1. High Speed Internet Access (ICN Bandwidth passed through)
2. WebCT – Online Course Management System to supplement classroom courses
3. Distance Learning – IP Video- This traffic will not go through the Internet and will stay within ensuring high quality and reliability
4. ETC-TV – 24-Hour Educational Cable TV Channel providing educational and family oriented programming.

Q. Who do I contact with my eRate questions?

A. Jim Rich will be happy to research any questions you might have regarding eRate. In addition, we recommend districts contact one of these excellent resources for eRate support:

- Glenda Bequette, past ISBE eRate Coordinator, 217-557-7323, gbequett@isbe.net
- Richard Reedy, new ISBE eRate Coordinator, 217-557-7323, rreedy@isbe.net
- Tom Oseland, eRate Coordinator, CMS/Illinois Century Network, 217-557-7323, toseland@illinois.net
- Scott Delawder, Network Specialist, Area III Learning Technology Center, 309-680-5800, sdelauder@lth3.k12.il.us
- eRate Help Line, 888-203-8100

Q. Will districts receive a price break on their EduNet bills per the eRate formula, or will districts receive a reimbursement at the end of the year?

A. EduNet school districts should use BEAR as its method of receiving reimbursements from Carl Sandburg College. Reimbursement through this process is made at the end of the year.

Q. What is the Carl Sandburg SPIN number?

A. The SPIN for the College is **143029703**. Schools will be able to get eRate reimbursement as long as they file the necessary paperwork within the established timelines.

Q. What are the eRate timelines?

A. Found at <http://www.universalservice.org/sl/>

Funding Year - July 1 through the following June 30 (non-recurring services through the following September 30)

Form 470 - Posted at least 28 days before the filing of the Form 471, keeping in mind (1) the timeframe for compliance with all competitive bidding requirements and (2) the Form 471 application filing window opening and closing dates

Form 471 window - Early November to early February preceding the start of the Funding Year (exact dates for each funding year will be posted on our web site)

Form 471 - Received or postmarked no later than 11:59 PM EST on the day of the close of the Form 471 application filing window (exact date will be posted on our web site)

Form 486 - Received or postmarked no later than 120 days after the date of the Funding Commitment Decision Letter or 120 days after the Service Start Date, whichever is later

Form 472 / Form 474 - Received or postmarked no later than 120 days after the date of the Form 486 Notification Letter or 120 days after the last date to receive service, whichever is later

Appeals - Received or postmarked no later than 60 days after the date of the SLD decision letter

eRate Scenarios

1. If a school district has a multi-year contract for Internet access with their local telecommunications provider and are not able to cancel that contract, they can use EduNet for Distance Learning (IP Video), WebCT, ETC-TV and backup (failover) Internet access. They can apply for eRate discount for the above services in October 2005, for FY 2007 starting July 01, 2006.
2. If a school district can change telecommunications provider, they can do so and file an eRate amendment to get eRate discounts for services.
3. If a school district enjoys free Internet access through their local telecommunications provider, they can keep that service and use EduNet for Distance Learning - IP Video, WebCT, ETC-TV and backup (failover) Internet access. They can then apply for eRate discount in October 2005 for FY 2007 starting July 01, 2006 for services.